



LETTER OF AUTHORIZATION
FOR SMS/MMS Message Origination and Delivery

By this letter, the Customer hereby authorizes Cloudli Communications Corp. (Cloudli™), the Customer's messaging Vendor and Service Provider, to engage Inteliquent to act as Cloudli's limited agent for the sole purpose of SMS and/or MMS message origination and delivery through an independent and direct interface between Cloudli Communications and Inteliquent associated with the DID(s) used by Customer and provided by Cloudli to Inteliquent. The DID(s) to which this authorization shall apply are only the numbers listed below. The parties agree to work in good faith to establish and register all requisite Service Provider Identification ("SPID"), with third party providers and to resolve any technical and operational issues associated with this authorization.

DID(s) for SMS/MMS message organization and delivery (listed numbers)

Blank lines for listing DID(s) for SMS/MMS message organization and delivery.

Cloudli ACCOUNT INFORMATION

Customer Name:
Phone Number:
Company Name: (if applicable)
Cloudli Account ID: (8 character alphanumeric)

CUSTOMER AUTHORIZATION

- 1. I, the undersigned, have been advised by Cloudli that:
a. With each SMS/MMS enablement request Customer submits to Cloudli, Customer must provide detailed and accurate information about the phone number(s) for which SMS/MMS is requested.
b. Customer must submit to Cloudli proof of ownership of the listed number(s) in the form of a copy of the most recent service bill showing Customer's name, listed number(s), service address and service provider's name.
c. SMS/MMS porting may result in a minor disruption in the messaging service.
d. SMS/MMS porting can take anywhere from 3 to 15 business days from the time this LOA is submitted.
e. This service is only available for landline and toll-free numbers but not cellular numbers.
f. Certain features and services provided by another service provider of the listed number(s) may no longer be available through Cloudli.
g. Features and services provided by Cloudli may not function in the same way as similar ones offered by other providers.

2. I, the undersigned, confirm that:

- a. The number(s) listed is(are) active with the current service provider. Initials: \_\_\_\_\_
- b. By this authorization I select Cloudli as service provider for all messaging for the listed number(s). Initials: \_\_\_\_\_
- c. I accept any termination fees with the current service provider, if applicable, for the messaging service of the listed number(s). Initials: \_\_\_\_\_
- d. I have authority to submit this request for the listed number(s). Initials: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Print Name: \_\_\_\_\_ Tel: \_\_\_\_\_  
Title/Position: \_\_\_\_\_ Email \_\_\_\_\_

### INSTRUCTIONS

Send a signed and dated copy of this form to Cloudli.

Remember to also send a copy of your most recent service bill.

Send via DocuSign: Look for an email from DocuSign on behalf of Cloudli  
Send by fax: 1-917-338-2238 (USA) or 1-514-201-6556 (Canada)  
Scan to email: Inp@Cloudli.com  
Send by mail: Cloudli Communications Corp.  
1425 René-Lévesque Blvd. W, Suite 700  
Montréal, QC  
Canada. H3G 1T7